



**veeva** Network

Veeva Network 25R1.1.2 Patch Release Notes

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Contents

**Enhancements in this release.....3**

Massachusetts Controlled Substances Registration (MCSR) license updates..... 3

Supported integrations..... 3

Enable this enhancement ..... 3

Multiple MCSR licenses ..... 3

**Issues resolved in this release ..... 5**



## Enhancements in this release

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### **MASSACHUSETTS CONTROLLED SUBSTANCES REGISTRATION (MCSR) LICENSE UPDATES**

Massachusetts has revised its medical sampling regulations. Now, a single Massachusetts Controlled Substance Registration (MCSR) license can cover all practice addresses for an HCP within the state. Previously, a separate license was required for each location.

To support the updated state guidance, the Network - CRM integration will add an HCP's MCSR license to their Massachusetts addresses that do not have a license.

This update makes it easier to sample more HCPs across Massachusetts while ensuring compliance with state guidelines.

#### *Supported integrations*

This change is applied to the Network bridge (data subscription) with Veeva CRM and Vault CRM.

Updates for Network Account Search and DCR Account Import will be supported in a future release.

#### *Enable this enhancement*

This enhancement is enabled by default in your Network instance.

#### *Multiple MCSR licenses*

If an HCP has multiple MCSR licenses, one of the licenses will be applied to their Massachusetts addresses without a license.

The MCSR license that is used will be determined using the following criteria (in order):

1. active license
2. license with the most Drug Schedules (to allow the most products to be covered)
3. license with the farthest expiration date



### Example

In this example, an HCP practices at four Massachusetts addresses. Only two of the addresses have MCSR licenses.

Network Address		Network License			
VID	Address Line 1	License Number	Drug Schedule	Expiration Date	Address VID
9000	100 Park Ave.	MCSR100	II, III, IV, V, VI	6/30/2025	9000
9001	200 2nd St.	MCSR200	VI	12/31/2025	9001
9002	300 Third Dr.				
9003	400 Frost St.				

### Current behavior

When the Network bridge runs, the Network Address and License are mapped to the CRM Address. Only the two CRM Addresses are populated with their linked MCSR licenses.

CRM Address - Current				
Veeva Network ID	Address Line 1	CDS License	CDS Drug Schedule	CDS Expiration Date
9000	100 Park Ave.	MCSR100	II, III, IV, V, VI	6/30/2025
9001	200 2nd St.	MCSR200	VI	12/31/2025
9002	300 Third Dr.			
9003	400 Frost St.			

### New behavior

Now, when the Network Bridge runs, the MCSR license that best fits the criteria is populated on the HCP's active Massachusetts addresses that do not have an MCSR license.

In this example, the active MCSR license with the most drug schedules is populated on the addresses that did not have an MCSR license.

CRM Address - New				
Veeva Network ID	Address Line 1	CDS License	CDS Drug Schedule	CDS Expiration Date
9000	100 Park Ave.	MCSR100	II, III, IV, V, VI	6/30/2025
9001	200 2nd St.	MCSR200	VI	12/31/2025
9002	300 Third Dr.	MCSR100	II, III, IV, V, VI	6/30/2025
9003	400 Frost St.	MCSR100	II, III, IV, V, VI	6/30/2025



## **Issues resolved in this release**

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This patch resolves the following issues:

- Add requests submitted from Vault CRM are processed in Network but contain errors In Vault CRM. This happens when different API names are used for the external ID field for the Account, Address, and Child Account objects in CRM.
- In some situations, the Profile Preview does not display correctly for search results.